

# Operation system administrator



## Felipe Jonatas de Lima Martins Pereira

Bevorzugtes Land oder Stadt: Tschechische Republik  
Lohn: Aus 500 EUR  
Beschäftigungsverhältnis: Vollzeit  
offer.cv.ready-to-relocate.label: Ja

### CV Inhaltsbeschreibung

More than 5 years of experience in Information Technology. Graduated IT Management for Business from São Paulo Technological College. Knowledge in analysis and technical management of Mission Critical Environments and high availability (Linux); Monitoring Mission Critical Environments; Management process based on ITIL best practices; Web Platform; Experience as B2b sales Account Manager; I love people. I love technology. My hobbies are listening music, running and learning new things. Right now I'm looking for an opportunity to apply my experience and my creative problem solving skills.

### Arbeitserfahrung

01.01.2010 – 01.01.2011

#### DOM Brasil Diagnósticos

##### Systems Analyst Intern

- Development and programming DOM system, including technologies such PHP, mySQL, - HTML, JavaScript, CSS; - Provide support to users of the system; - Collaborate with the procedures related to Information Technology;

01.04.2016 – Bis zum heutigen Tag

#### Global Rus Trade - Moscow

##### B2B Sales Account Manager

Maintain high activity standards, Generate new business by cold calling and Cold Email. Build & Maintain Relationship with the customers. Explore prospect sites for new business development opportunities. Sales Lead Generation.

01.03.2012 – 01.05.2015

#### TIVIT - São Paulo

##### Support analyst and Process Analyst

Main activities in Crisis Management: Assist to the recovery of the Critical Environment Services; Manage a conference call with managers and specialist teams involved; Keep the communication between areas of the company; Delivery reports; Maintain effective relationships with other process such as problem management, change management and incident management; Main activities in IT monitoring: Monitor mission critical environments and infrastructure components using IT Service Management and monitoring tools. Establish communication with the support areas and managers.

01.05.2015 – 01.11.2009

#### TIVIT - São Paulo

##### Unix system administrator

Install, configure and maintain multiplatform systems hardware, software and components. Monitor and respond to alerts; Resolution of incidents and requests; Support the implementation of new environments; Configuration and Troubleshooting on Red Hat Linux; Improvements report in technological environments; Provide support for customer specific processes related to systems support;